

Quality Policy

Hazell Bros is committed to the development, production and delivery of quality products and services that meet and exceed the expectations of our clients.

We will achieve this by:

- Establishing, maintaining, monitoring, reviewing, auditing and continually improving the Group Management System, HBway, consistent with the certification requirement of ISO 9001.
- Identifying, investigating, reporting and resolving all non-conformances and taking action to prevent recurrences.
- Establishing, reviewing and communicating quality objectives and performance measures.
- Providing the necessary resources and infrastructure to maintain and ensure compliance with the Group Management System, HBway.
- Encouraging all workers to integrate Quality Management principles into their day-to-day work through regular training, consultation, review and feedback.
- Seeking feedback from clients, joint venture and alliance partners and addressing opportunities for improvement.
- Maintaining a performance focused culture that is challenging, disciplined, ingrained and integrated throughout the organisation.
- Consider climate change as an issue, where relevant.



Geoffrey Hazell
Managing Director
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